Price List

TABLE OF CONTENTS

FTTP BROADBAND - PRIMARY

FTTP BROADBAND	Traffic Option	Connection - without Router 12 Month	Connection - with Router 12 Month	Connection - without Router 24 Month	Connection - with Router 24 Month	Monthly Rental
	Lead time of 1-14 working days | Limited Availability- check with your Account Manager| Pricing based on Openreach FTTP fibre already present in building or building is pre-prepared for FTTP (with ONT device installed) | Profile changes charged at £10 | Expedite: 1-3 days and cannot be guaranteed | Expedite- One-off charge £220					
FTTP 80/20 Premium (B)	Elevated	£70.00	£170.00	£30.00	£30.00	£35.00
FTTP 160/30 Premium (B)	Elevated	£70.00	£170.00	£30.00	£30.00	£40.00
FTTP 330/50 Premium (B)	Elevated	£70.00	£170.00	£30.00	£30.00	£45.00
FTTP 550/75 Premium (B)	Standard	£70.00	£170.00	£30.00	£30.00	£52.00
FTTP 1000/115 Premium (B)	Standard	£70.00	£170.00	£30.00	£30.00	£58.00
FTTP 80/20 Premium (T)	Elevated	£70.00	£170.00	£30.00	£30.00	£35.00
FTTP 115/20 Premium (T)	Elevated	£70.00	£170.00	£30.00	£30.00	£38.00
FTTP 160/30 Premium (T)	Elevated	£70.00	£170.00	£30.00	£30.00	£40.00
FTTP 220/30 Premium (T)	Elevated	£70.00	£170.00	£30.00	£30.00	£43.00
FTTP 330/50 Premium (T)	Elevated	£70.00	£170.00	£30.00	£30.00	£45.00
FTTP 550/75 Premium (T)	Elevated	£70.00	£170.00	£30.00	£30.00	£52.00
FTTP 1000/115 Premium (T)	Elevated	£70.00	£170.00	£30.00	£30.00	£58.00

- Spitfire do not provide FTTP on Demand service.
- FTTP Broadband router supplied is the Technicolor DGA4135. This is provided FOC on 36 month contracts.

CONTENTS PAGE

	Traffic Option	Connection - without Router 12 Month	Connection - with Router 12 Month	Connection - without Router 36 Month	Connection - with Router 36 Month	Monthly Rental 12 Month	Monthly Rental 36 Month
FTTP BROADBAND	*Limited Availability- check with your Account Manager*						
FTTP Broadband 100/20 (G)	N/A	£29.00	£129.00	£29.00	£29.00	£27.00	£22.00
FTTP Broadband 300/50 (G)	N/A	£29.00	£129.00	£29.00	£29.00	£47.00	£39.00
FTTP Broadband 150/150 (G)	N/A	£100.00	N/A	£100.00	N/A	£83.00	£77.00
FTTP Broadband 300/300 (G)	N/A	£100.00	N/A	£100.00	N/A	£117.00	£108.00
FTTP Broadband 600/600 (G)	N/A	£100.00	N/A	£100.00	N/A	£156.00	£144.00
FTTP Broadband 900/900 (G)	N/A	£100.00	N/A	£100.00	N/A	£195.00	£180.00

	Traffic Option	Connection - without Router 12 Month	Connection - with Router 12 Month	Connection - without Router 24 Month	Connection - with Router 24 Month	Monthly Rental 12 Month	Monthly Rental 24 Month
FTTP 160/160 Premium (Ci)	N/A	£70.00	£170.00	£0.00	£30.00	£40.00	£40.00
FTTP 1000/1000 Premium (Ci)	N/A	£70.00	£170.00	£0.00	£30.00	£55.00	£55.00

	Traffic Option	Connection - without Router 24 Month	Connection - with Router 24 Month	Monthly Rental
FTTP Broadband 100/100 (I)	N/A	£0.00	£30.00	£50.00
FTTP Broadband 500/500 (I)	N/A	£0.00	£30.00	£65.00
FTTP Broadband 1000/1000 (I)	N/A	£0.00	£30.00	£75.00

- FTTP Broadband (G) (Asymmetric bandwidths 100/20 & 300/50) and FTTP Broadband (Ci) router supplied is the Technicolor DGA4135. This is provided FOC on 36 month contracts.
- FTTP Broadband (I) router supplied is the Technicolor DGA4135.
- FTTP Broadband (G) (Symmetric bandwidths) suggested router either Draytek, Cisco 1100 series or Juniper SRX340 as per normal caveats and requirements. This is not included in the pricing above.

FTTP BROADBAND - BACKUP

FTTP BROADBAND BACKUP	Traffic Option	Connection - 12 Month	Connection - 24 Month	Monthly Rental
	*Lead time of 1-14 working days	Limited Availability- check with your Account Manager| Pricing based on Openreach FTTP fibre already present in building or building is pre-prepared for FTTP (with ONT device installed)	Profile changes charged at £10	Expedite: 1-3 days and cannot be guaranteed	Expedite- One-off charge £220*			
FTTP 80/20 Premium (B)	Elevated	£70.00	£30.00	£32.00
FTTP 160/30 Premium (B)	Elevated	£70.00	£30.00	£34.00
FTTP 330/50 Premium (B)	Elevated	£70.00	£30.00	£39.00
FTTP 550/75 Premium (B)	Standard	£70.00	£30.00	£44.00
FTTP 1000/115 Premium (B)	Standard	£70.00	£30.00	£48.00
FTTP 80/20 Premium (T)	Elevated	£70.00	£30.00	£31.00
FTTP 115/20 Premium (T)	Elevated	£70.00	£30.00	£33.00
FTTP 160/30 Premium (T)	Elevated	£70.00	£30.00	£34.00
FTTP 220/30 Premium (T)	Elevated	£70.00	£30.00	£37.00
FTTP 330/50 Premium (T)	Elevated	£70.00	£30.00	£39.00
FTTP 550/75 Premium (T)	Elevated	£70.00	£30.00	£44.00
FTTP 1000/115 Premium (T)	Elevated	£70.00	£30.00	£48.00

- Spitfire do not provide FTTP on Demand service.
- A router is not included in the above pricing.

CONTENTS PAGE

	Traffic Option	Connection - 12 Month	Connection - 24 Month	Monthly Rental
FTTP BROADBAND BACKUP	*Limited Availability- check with your Account Manager*			
FTTP 160/160 Premium (Ci)	Standard	£70.00	£30.00	£34.00
FTTP 1000/1000 Premium (Ci)	Standard	£70.00	£30.00	£40.00

- A router is not included in the above pricing.

SOGEA AND SOADSL - PRIMARY

- The router included in the pricing below is the Technicolor DGA0122.

	Traffic Option	Connection - without Router 12 Month	Connection - with Router 12 Month	Connection - without Router 24 Month	Connection - with Router 24 Month	Monthly Rental
SOGEA & SOADSL	*Lead time of 1-14 working days	Limited Availability- check with your Account Manager| Pricing based on Openreach FTTP fibre already present in building or building is pre-prepared for FTTP (with ONT device installed)	Profile changes charged at £10	Expedite: 1-3 days and cannot be guaranteed	Expedite- One-off charge £220*				
SOGEA 80/20 Premium (B)	Elevated	£50.00	£100.00	£0.00	£0.00	£35.00
SOADSL Standard (B)	Standard	£50.00	£100.00	£0.00	£0.00	£44.00
SOADSL Premium (B)	Elevated	£50.00	£100.00	£0.00	£0.00	£45.00
RTQoS 350Kbps	N/A	N/A	N/A	N/A	N/A	£0.00
RTQoS 1Mbps	N/A	N/A	N/A	N/A	N/A	£3.00
RTQoS 1.9Mbps	N/A	N/A	N/A	N/A	N/A	£5.00

SOGEA – BACKUP

- The below pricing is only valid when used in conjunction with a Spitfire primary circuit.
- A router is not included in the below pricing.

	Traffic Option	Connection - 12 Month	Connection - 24 Month	Monthly Rental
SOGEA & SOADSL Backup	*Lead time of 1-14 working days | Limited Availability- check with your Account Manager | Pricing based on Openreach FTTP fibre already present in building or building is pre-prepared for FTTP (with ONT device installed) | Profile changes charged at £10 | Expedite: 1-3 days and cannot be guaranteed | Expedite- One-off charge £220*			
SOGEA 80/20 Premium (B)	Elevated	£70.00	£30.00	£30.00
SOADSL Standard (B)	Standard	£70.00	£30.00	£38.00
SOADSL Premium (B)	Elevated	£70.00	£30.00	£40.00
RTQoS 350Kbps	N/A	N/A	N/A	£0.00
RTQoS 1Mbps	N/A	N/A	N/A	£3.00
RTQoS 1.9Mbps	N/A	N/A	N/A	£5.00

MPF BROADBAND - PRIMARY

- The router included in the pricing below is the Technicolor DGA0122.

MPF	Traffic Option	Connection - without Router 12 Month	Connection - with Router 12 Month	Connection - without Router 24 Month	Connection - with Router 24 Month	Monthly Rental
FTTC 80/20 Premium MPF (T)	Elevated	£50.00	£100.00	£0.00	£0.00	£35.00
ADSL2+ Premium MPF (T)	Elevated	£50.00	£100.00	£0.00	£0.00	£35.00
Annex M MPF (T)	Elevated	£50.00	£100.00	£0.00	£0.00	£35.00
SDSLM MPF (T)	Elevated	£50.00	£100.00	£0.00	£0.00	£35.00

MPF BROADBAND - BACKUP

- The below pricing is only valid when used in conjunction with a Spitfire primary circuit.
- A router is not included in the below pricing.

MPF Backup	Traffic Option	Connection - 12 Month	Connection - 24 Month	Monthly Rental
FTTC 80/20 Premium MPF (T)	Elevated	£70.00	£30.00	£30.00
ADSL2+ Premium MPF (T)	Elevated	£70.00	£30.00	£25.00
Annex M MPF (T)	Elevated	£70.00	£30.00	£30.00
SDSLM MPF (T)	Elevated	£70.00	£30.00	£30.00

BROADBAND SUPPORT OPTIONS

Broadband Support Options			
BTW Support Options			
Broadband Circuit Faults	Standard Care	Total Care	Total Care Plus
Price	£0.00	£9.20 per month on ADSL	£11.50 per month
Spitfire Support Hours	8am to 6pm everyday	24 hours / 7 days	24 hours / 7 days
Target Clearance Time	40 clock hours	20 clock hours	7 clock hours
TTB Support Options			
Broadband Circuit Faults	Standard Care	Enhanced Care	
Price	£0.00	£5.00	
Spitfire Support Hours	8am to 6pm everyday	24 hours / 7 days	
Target Clearance Time	48 clock hours	24 clock hours	

CONTENTS PAGE

OFNL BROADBAND

OFNL BROADBAND PRIMARY	Traffic Option	Connection - without Router 12 Month	Monthly Rental
OFNL 25Mb/5Mb	Standard	£165.00	£35.00
OFNL 40Mb/10Mb	Standard	£165.00	£39.00
OFNL 50Mb/10Mb	Standard	£165.00	£45.00
OFNL 50Mb/50Mb	Standard	£165.00	£49.00
OFNL 60Mb/12Mb	Standard	£165.00	£49.00
OFNL 60Mb/60Mb	Standard	£165.00	£49.00
OFNL 80Mb/20Mb	Standard	£165.00	£49.00
OFNL 100Mb/20Mb	Standard	£165.00	£52.00
OFNL 110Mb/15Mb	Standard	£165.00	£52.00
OFNL 120Mb/24Mb	Standard	£165.00	£59.00
OFNL 120Mb/120Mb	Standard	£165.00	£59.00
OFNL 220Mb/20Mb	Standard	£165.00	£62.00
OFNL 300Mb/30Mb	Standard	£165.00	£69.00
OFNL 300Mb/150Mb	Standard	£165.00	£69.00
OFNL 360Mb/72Mb	Standard	£165.00	£79.00
OFNL 360Mb/180Mb	Standard	£165.00	£79.00

MOBILE ETHERNET - PRIMARY

- Static IP only - Cellhire VOD, EE & O2 SIM.
- Router rental subject to credit check, a deposit of £100 may be required.

Mobile Ethernet	Monthly rental			Connection & one-off		
	3 Month	12 Month	24 Month	3 Month	12 Month	24 Month
Mobile Ethernet 4GB (V)	£21.00	£14.00	£13.00	£50.00	£0.00	£0.00
Mobile Ethernet 10GB (V)	£27.00	£19.00	£17.00	£50.00	£0.00	£0.00
Mobile Ethernet 30GB (V)	£32.00	£24.00	£22.00	£50.00	£0.00	£0.00
Mobile Ethernet 100GB (EE)	£68.00	£51.00	N/A	£50.00	£0.00	N/A
Mobile Ethernet Unlimited (EE)	N/A	N/A	£43.00	N/A	N/A	£0.00
Mobile Ethernet Unlimited (O)	£47.00	£36.00	£33.00	£50.00	£0.00	£0.00
Mobile Ethernet Unlimited (V)	£56.00	£46.00	£40.00	£50.00	£0.00	£0.00

- Mobile Ethernet routes via Spitfire core network

MOBILE ETHERNET – BACKUP

- Router purchase option only available when Spitfire Mobile Ethernet is being used as a backup to a fixed line Spitfire Ethernet primary circuit, for which a Spitfire router was also purchased. Auto-failover provided using VRRP, therefore the primary router must support VRRP and normal configuration charges applied.
- Backup Mobile Ethernet connection including 512MB of data in the BASE bundle.

Mobile Ethernet - Backup	Monthly rental			Connection & one-off		
	3 Month	12 Month	24 Month	3 Month	12 Month	24 Month
Mobile Ethernet Backup 1MB (EE)		£5.00			£0.00	
Mobile Ethernet Backup 50MB (EE)		£5.00			£0.00	
Mobile Ethernet Backup 100MB (EE)		£5.00			£0.00	
Mobile Ethernet Backup 250MB (EE)		£5.00			£0.00	
Mobile Ethernet Backup 512MB - BASE (EE)		£5.00			£0.00	
Mobile Ethernet Backup 1GB (EE)		£10.00			£0.00	
Mobile Ethernet Backup 4GB (EE)		£15.00			£0.00	
Mobile Ethernet Backup 8GB (EE)		£30.00			£0.00	
Mobile Ethernet Backup 16GB (EE)		£45.00			£0.00	
Mobile Ethernet Backup 50GB (EE)		£65.00			£0.00	

- Mobile Ethernet (Pre-Ethernet) - When ordered with a primary Ethernet circuit, Spitfire will supply the primary Ethernet router with a mobile Ethernet router and charge the customer the above mobile Ethernet price (primary) and then once the primary Ethernet is installed the mobile Ethernet pricing will revert to the backup mobile Ethernet pricing.

CONTENTS PAGE

MOBILE BROADBAND - PRIMARY

- Dynamic IP only - Cellhire VOD, EE & O2 SIM.
- Router rental subject to credit check, a deposit of £100 may be required.
- Mobile broadband may also be supplied as SIM only.

Mobile Broadband	Monthly rental			Connection & one-off		
	3 Month	12 Month	24 Month	3 Month	12 Month	24 Month
Mobile Broadband 4GB (V)	£16.00	£10.00	£9.00	£30.00	£0.00	£0.00
Mobile Broadband 10GB (V)	£23.00	£15.00	£14.00	£30.00	£0.00	£0.00
Mobile Broadband 30GB (V)	£27.00	£19.00	£17.00	£30.00	£0.00	£0.00
Mobile Broadband 100GB (EE)	£58.00	£42.00	N/A	£30.00	£0.00	N/A
Mobile Broadband Unlimited (EE)	N/A	N/A	£33.00	N/A	N/A	£0.00
Mobile Broadband Unlimited (O)	£39.00	£28.00	£26.00	£30.00	£0.00	£0.00
Mobile Broadband Unlimited (V)	£48.00	£38.00	£33.00	£30.00	£0.00	£0.00

- Mobile broadband is direct internet access therefore does not route via Spitfire core network.

MOBILE DATA – CELLHIRE SIMS – DATA USAGE

	Term	Overage	Spend Cap	Fair Usage per month
Mobile Ethernet/Broadband (V)	3, 12, 24 months	£7.00	£10.00	500GB per month twice or more in a 6 month period (Unlimited bundle)
Mobile Ethernet/Broadband (O) Unlimited	3, 12, 24 months	£21.00	£10.00	650GB (Unlimited bundle)
Mobile Ethernet/Broadband (EE) Unlimited	24 months	£15.00	None	UK 600GB, EU 25GB
Mobile Ethernet/Broadband (EE) 100GB	3, 12 months	£31.00	None	N/A

- Overage refers to the charge applied per GB for data usage outside of the bundle. Where an Unlimited bundle has been purchased, the overage charge is applied for data usage outside of the fair usage policy.

MOBILE IOT (SPITFIRE)

- PAYG SIMs- An additional charge will apply based on the data usage in a given month at a rate of £0.004 per MB for up to the first 1024MB used, and £0.002 per MB thereafter in excess of 1024MB. Both upstream and downstream data transfer count towards the total data usage to be charged. The total charge invoice for any given month will therefore be based on the total data used during the complete billing period plus the monthly rental price listed below e.g. 1 x SIM with 100MB usage would be charged at £0.90 + £0.40 = £1.30. The data usage total resets to zero at the start of every monthly billing period.
  Data usage can be capped at a chosen limit to prevent overspend, provided on a reasonable endeavours basis only.
- Pooled Data SIMs- A minimum of 10 SIMs must be purchased. The total data pool available for use by all SIMs on the contract is equal to the total number of SIMs supplied multiplied by the bundle size ordered e.g. 10 x 2GB bundle = 20GB data pool. Once the total data pool has been consumed then unless a data cap has been applied an additional charge will apply based on the data usage in a given month over and above the total data pool at a rate of £0.002 per MB. Both upstream and downstream data transfer count towards the total data usage to be charged. The data usage total resets to zero at the start of every monthly billing period. No part period credits apply.
  Data usage can be capped at the total bundle allowance to prevent overspend, provided on a reasonable endeavours basis only.

	Monthly rental	Connection & one-off
Mobile IoT (Spitfire) PAYG	3 Month	3 Month
Mobile IoT (Spitfire) Pay As You Go (PAYG)	£0.90	£0.00
Mobile IoT (Spitfire) 100MB Pooled Data	£1.30	£0.00
Mobile IoT (Spitfire)500MB Pooled Data	£2.90	£0.00
Mobile IoT (Spitfire) 1GB Pooled Data	£5.00	£0.00
Mobile IoT (Spitfire) 2GB Pooled Data	£7.04	£0.00
Mobile IoT (Spitfire) 5GB Pooled Data	£13.19	£0.00
Mobile IoT (Spitfire) 10GB Pooled Data	£23.43	£0.00

- Mobile IoT (Spitfire) routes via Spitfire core network.

MOBILE IOT (EE)

- Mobile IoT tiered commercials from 1MB – EE.
- Data bundle can either be optimised to automatically upgrade or alternatively capped at a pre-determined bundle limit to prevent overspend.
- A Spitfire supplied and managed router is required to provide a fixed public IP address and L2TP service. Can be provided as SIM only at the same pricing above using a dynamic IP address only.

Mobile IoT	Monthly Rental			Connection & One-Off		
	3 Month	12 Month	24 Month	3 Month	12 Month	24 Month
Mobile IoT 1 MB - BASE (EE)		£0.55			£0.00	
Mobile IoT 50MB (EE)		£1.30			£0.00	
Mobile IoT 100MB (EE)		£2.00			£0.00	
Mobile IoT 250MB (EE)		£2.75			£0.00	
Mobile IoT 512MB (EE)		£3.50			£0.00	
Mobile IoT 1GB (EE)		£5.50			£0.00	
Mobile IoT 4GB (EE)		£15.00			£0.00	
Mobile IoT 8GB (EE)		£23.00			£0.00	
Mobile IoT 16GB (EE)		£38.00			£0.00	
Mobile IoT 50GB (EE)		£65.00			£0.00	

CONTENTS PAGE

MOBILE DATA ROUTERS

- Costs include data only configuration.
- Where Spitfire are providing a router (rental or purchase), this will be delivered without charge where the customer is entering into a contract for a mobile data service (Broadband or Ethernet) with a minimum term of 12 months of more. A router delivery charge of £12.50 will be applied where the customer is entering into a contract with a minimum term of less than 12 months.

Router	Rental			Purchase	Support
	3 Month	24 Month	36 Month		
RUT200 (4G)	N/A	£3.50	£2.50	£80.00	£1.00
RUT241 (4G)	£5.00	£5.00	£5.00	N/A	Included
RUT241 (4G)	N/A	N/A	N/A	£112.00	£1.50
RUTX12 (4G)	N/A	£15.00	£10.00	£331.73	£3.50
RUTX50 (5G)	N/A	£17.00	£12.00	£378.00	£4.00
OTD140 (Outdoor 4G)	N/A	£5.00	£3.50	£112.00	£1.50

CONTENTS PAGE

FTTC ETHERNET

- FTTC Ethernet circuits can be supplied as wires only or with a Spitfire managed Draytek Vigor 2865/6 router that can be rented or purchased (subject to credit approval).
- Where a router is purchased, the customer will also be charged 1% of the purchase cost as a monthly maintenance fee.

Circuits	Bandwidth	Supplier	Monthly Rental	Connection		
				12 Month	24 Month	36 Month
FTTC Ethernet	Lead time of 1-14 working days | Limited Availability- check with your Account Manager					
FTTC Ethernet (T)	Up to 80Mb down/20Mb up; performance SLA for up to 20Mb up/down; 4Mb Max QoS applied	TTB	£65.00	£350.00	N/A	£0.00
FTTC Ethernet (B) (SOGEA)	Up to 80Mb down/20Mb up; performance SLA for 4Mb up/down when QoS applied	BTW	£60.00	£300.00	£0.00	N/A

CONTENTS PAGE

FTTP ETHERNET

Router Options:

- FTTP Premium suggested router Cisco 1100 series or Juniper SRX340 as per normal caveats and requirements.

Circuits	Bandwidth	Traffic Option	Supplier	12 Month Connection	12 Month Rental	36 Month Connection	36 Month Rental	SIM Provide	Converged Voice and Data
FTTP Premium	Lead time of 1-14 working days								
FTTP Premium 150/150 (G)	150/150Mb	N/A	G Network	£200.00	£234.00	£0.00	£216.00	No	No
FTTP Premium 300/300 (G)	300/300Mb	N/A	G Network	£200.00	£313.00	£0.00	£288.00	No	No
FTTP Premium 600/600 (G)	600/600Mb	N/A	G Network	£200.00	£390.00	£0.00	£360.00	No	No
FTTP Premium 1000/1000 (G)	1000/1000Mb	N/A	G Network	£200.00	£478.00	£0.00	£441.00	No	No
FTTP Ethernet 80/20 Standard (B)	80/20Mb	N/A	BTW	£350.00	£60.00	£0.00	£60.00	No	No
FTTP Ethernet 80/20 Premium (B)	80/20Mb	N/A	BTW	£350.00	£75.00	£0.00	£75.00	No	No
FTTP Ethernet 150/30 Standard (B)	150/30Mb	N/A	BTW	£350.00	£145.00	£0.00	£145.00	No	No
FTTP Ethernet 150/30 Premium (B)	150/30Mb	N/A	BTW	£350.00	£170.00	£0.00	£170.00	No	No
FTTP Ethernet 300/50 Standard (B)	300/50Mb	N/A	BTW	£350.00	£220.00	£0.00	£220.00	No	No
FTTP Ethernet 300/50 Premium (B)	300/50Mb	N/A	BTW	£350.00	£255.00	£0.00	£255.00	No	No
FTTP Ethernet 500/165 Standard (B)	500/165Mb	N/A	BTW	£750.00	£290.00	£0.00	£290.00	No	No
FTTP Ethernet 500/165 Premium (B)	500/165Mb	N/A	BTW	£750.00	£300.00	£0.00	£300.00	No	No
FTTP Ethernet 1000/220 Standard (B)	1000/220Mb	N/A	BTW	£750.00	£400.00	£0.00	£400.00	No	No
FTTP Ethernet Symmetric (20Mb) (B)	20/20Mb	N/A	BTW	£350.00	£95.00	£0.00	£95.00	No	No
FTTP Ethernet Symmetric (30Mb) (B)	30/30Mb	N/A	BTW	£350.00	£105.00	£0.00	£105.00	No	No
FTTP Ethernet Symmetric (50Mb) (B)	50/50Mb	N/A	BTW	£350.00	£135.00	£0.00	£135.00	No	No
FTTP Ethernet Symmetric (100Mb) (B)	100/100Mb	N/A	BTW	£750.00	£250.00	£0.00	£250.00	No	No

CONTENTS PAGE

ADDITIONAL ISP SERVICES

Domain Management	Connection	Monthly Rental	
Domain Name - Hosting of Domain/DNS	£0.00	£2.00	Spitfire must host the domain/DNS in order to provide email.
Domain Name - Fully Managed Transfer	£50.00	£0.00	Transfer of existing domain/DNS to Spitfire, project managed by Spitfire.
Domain Name - Registration of .co.uk domain for 2 years	£25.00	£0.00	
Domain Name - registration of .com or .eu domain for 2 years	£50.00	£0.00	.com domain: Customer will receive a renewal notice from Network Solutions after initial 2 year period. The customer will need to pay Network Solutions to renew the domain. Spitfire will continue to host the domain once it is renewed.

Email	Connection	Monthly Rental	
per POP3 & IMAP mailbox	£0.00	£0.50	Includes 0.5GB storage, Webmail and basic Anti-Virus & Anti-Spam.
per POP3 & IMAP mailbox	£0.00	£1.00	Includes 2GB storage, Webmail and basic Anti-Virus & Anti-Spam.
SMTP Mail Feed	£0.00	£5.00	Includes mail storage for up to 6 days & forwarding.

Email Filtering Anti-Virus & Spam Service	Connection	Monthly Rental	
per POP3 & IMAP mailbox - Anti-Virus & Spam - Standard Service	£0.00	£0.00	Free of charge for standard service (updates several times per week).
per POP3 & IMAP mailbox - Spam Filtering	£0.00	£0.50	Spam filtering only.
per POP3 & IMAP mailbox - Advanced Anti-Virus & Spam Filtering	£0.00	£2.00	Includes anti-virus updates every hour and Bayesian Filtering.

SMTP Spam Filtering	£0.00	£5.00	In addition to SMTP mail feed charge.
SMTP Advanced Anti-Virus & Spam Filtering - up to 20 users	£0.00	£25.00	In addition to SMTP mail feed charge.
SMTP Advanced Anti-Virus & Spam Filtering - 21-50 users	£0.00	£50.00	In addition to SMTP mail feed charge.
SMTP Advanced Anti-Virus & Spam Filtering - above 50 users	£0.00	POA	

Web Hosting	Connection	Monthly Rental	
cPanel Web Hosting - Bronze	£0.00	£4.00	10GB storage, 50GB data transfer, 2 websites, 3 databases, 10 FTP and 10 email accounts
cPanel Web Hosting - Silver	£0.00	£7.00	40GB storage, 150GB data transfer, 3 websites, 10 databases, 20 FTP and 20 email accounts
cPanel Web Hosting - Gold	£0.00	£10.00	75GB storage, 250GB data transfer, 5 websites, 15 databases, 30 FTP and 30 email accounts

- Change of DNS/Email details: One-off £25.00.

VOICE ASSISTED/APPROVED CIRCUITS

SPITFIRE
PARTNER SERVICES

Circuits	Bandwidth	Traffic Option	Supplier	Connection - Without Router 12 Month	Connection - With Router 12 Month	Free Connection on 24 Month Contract	Monthly Rental	Cessation Fee - when circuit ceased	No. Of Calls Supported	Converged Voice and Data
FTTP BROADBAND	*Lead time of 1-14 working days | Limited Availability- check with your Account Manager| Pricing based on Openreach FTTP fibre already present in building or building is pre-prepared for FTTP (with ONT device installed) | Profile changes charged at £10 | Expedite: 1-3 days and cannot be guaranteed | Expedite- One-off charge £220*									
FTTP 80/20 Premium Voice Assisted 1Mb (B)	80/20Mb	Prioritised (RTQoS)	BTW	£65.00	£150.00	Yes	£33.00	£39.00	Up to 8 calls	Yes
FTTP 80/20 Premium Voice Assisted 1.9Mb (B)	80/20Mb	Prioritised (RTQoS)	BTW	£65.00	£150.00	Yes	£35.00	£39.00	Up to 15 calls	Yes
FTTP 160/30 Premium Voice Assisted 1Mb (B)	160/30Mb	Prioritised (RTQoS)	BTW	£65.00	£150.00	Yes	£35.00	£39.00	Up to 8 calls	Yes
FTTP 160/30 Premium Voice Assisted 1.9Mb (B)	160/30Mb	Prioritised (RTQoS)	BTW	£65.00	£150.00	Yes	£37.00	£39.00	Up to 15 calls	Yes
FTTP 330/50 Premium Voice Assisted 1Mb (B)	330/50Mb	Prioritised (RTQoS)	BTW	£65.00	£150.00	Yes	£42.00	£39.00	Up to 8 calls	Yes
FTTP 330/50 Premium Voice Assisted 1.9Mb (B)	330/50Mb	Prioritised (RTQoS)	BTW	£65.00	£150.00	Yes	£44.00	£39.00	Up to 15 calls	Yes
FTTP 550/75 Premium Voice Assisted 1Mb (B)	550/75Mb	Prioritised (RTQoS)	BTW	£65.00	£150.00	Yes	£44.00	£39.00	Up to 8 calls	Yes
FTTP 550/75 Premium Voice Assisted 1.9Mb (B)	550/75Mb	Prioritised (RTQoS)	BTW	£65.00	£150.00	Yes	£46.00	£39.00	Up to 15 calls	Yes
FTTP 1000/115 Premium Voice Assisted 1Mb (B)	1000/115Mb	Prioritised (RTQoS)	BTW	£65.00	£150.00	Yes	£52.00	£39.00	Up to 8 calls	Yes
FTTP 1000/115 Premium Voice Assisted 1.9Mb (B)	1000/115Mb	Prioritised (RTQoS)	BTW	£65.00	£150.00	Yes	£54.00	£39.00	Up to 15 calls	Yes

Circuits	Bandwidth	Traffic Option	Supplier	Connection - Without Router 12 Month	Connection - With Router 12 Month	Free Connection on 24 Month Contract	Monthly Rental	Cessation Fee - when circuit ceased	No. Of Calls Supported	Converged Voice and Data
FTTC BROADBAND	*Lead time of 1-14 working days | | Expedite: 1-3 days and cannot be guaranteed | Expedite- One-off charge £220*									
FTTC 80/20 Premium SO Voice Assisted 1Mb (B)	80/20Mb	Prioritised (RTQoS)	BTW	£49.00	£98.00	Yes	£40.00	£39.00	Up to 8 calls	Yes
FTTC 80/20 Premium SO Voice Assisted 1.9Mb (B)	80/20Mb	Prioritised (RTQoS)	BTW	£49.00	£98.00	Yes	£42.00	£39.00	Up to 15 calls	Yes

Circuits	Bandwidth	Traffic Option	Supplier	Connection - Without Router 12 Month	Free Connection on 24 Month Contract	Monthly Rental	No. Of Calls Supported	Converged Voice and Data
FTTC Ethernet	*Lead time of 1-15 working days | Limited Availability- check with your Account Manager*							
FTTC Ethernet 80/20 SO (B) Voice Approved	80/20Mb	Uncontended	BTW	£300.00	Yes	£60.00	Up to 30 calls	Yes
FTTC Ethernet 80/20 (T) Voice Approved	80/20Mb	Uncontended	TTB	£350.00	Yes	£63.00	Up to 30 calls	Yes

Circuits	Bandwidth	Traffic Option	Supplier	Connection - Without Router 12 Month	Free Connection on 24 Month Contract	Monthly Rental	No. Of Calls Supported	Converged Voice and Data
FTTP Ethernet	*Lead time of 1-14 working days | Limited Availability- check with your Account Manager| Pricing based on Openreach FTTP fibre already present in building or building is pre-prepared for FTTP (with ONT device installed)*							
FTTP Ethernet 80/20 Standard Voice Approved	80/20Mb	Uncontended	BTW	£350.00	Yes	£75.00		Yes

FTTP Ethernet 80/20 Premium Voice Approved	80/20Mb	Uncontended	BTW	£350.00	Yes	£85.00		Yes
FTTP Ethernet 150/30 Standard Voice Approved	150/30Mb	Uncontended	BTW	£350.00	Yes	£145.00		Yes
FTTP Ethernet 150/30 Premium Voice Approved	150/30Mb	Uncontended	BTW	£350.00	Yes	£170.00		Yes
FTTP Ethernet 300/50 Standard Voice Approved	300/50Mb	Uncontended	BTW	£350.00	Yes	£220.00		Yes
FTTP Ethernet 300/50 Premium Voice Approved	300/50Mb	Uncontended	BTW	£350.00	Yes	£255.00		Yes
FTTP Ethernet 500/165 Standard Voice Approved	500/165Mb	Uncontended	BTW	£750.00	Yes	£290.00		Yes
FTTP Ethernet 500/165 Premium Voice Approved	500/165Mb	Uncontended	BTW	£750.00	Yes	£300.00		Yes
FTTP Ethernet 1000/220 Standard Voice Approved	1000/220Mb	Uncontended	BTW	£750.00	Yes	£400.00		Yes
FTTP Ethernet Symmetric (20Mb) Voice Approved	20/20Mb	Uncontended	BTW	£350.00	Yes	£95.00		Yes
FTTP Ethernet Symmetric (30Mb) Voice Approved	30/30Mb	Uncontended	BTW	£350.00	Yes	£105.00		Yes
FTTP Ethernet Symmetric (50Mb) Voice Approved	50/50Mb	Uncontended	BTW	£350.00	Yes	£135.00		Yes
FTTP Ethernet Symmetric (100Mb) Voice Approved	100/100Mb	Uncontended	BTW	£750.00	Yes	£250.00		Yes

SPITFIRE SIP TRUNKS

	Spitfire SIP Trunk				
Item	Spitfire SIP Trunk	Connection 12 Months	Connection 24/36 Months	Monthly Rental 12 Months	Monthly Rental 24/36 Months
SIP Trunk	Per SIP Channel (Simultaneous Call)	£10.00	£0.00	£4.00	£4.00
Direct Routing	MS Teams Direct Routing Channel	£10.00	£0.00	£5.00	£5.00

Telephone Numbering and Planning					
Number Planning Fee	Single planning fee for number provision/port (all orders)	£25.00	£0.00	N/A	N/A
DDI Connection	Provision or port of DDI range (per block of 10 DDI)	£5.00	£0.00	£1.00	£1.00
SNDDI Connection	Provision or port of SNDDI (per number)	£5.00	£0.00	£1.00	£1.00
Fax Diversion/ DDI Diversion	Set up diversion per SNDDI (e.g. for use with Fax) forwarded calls charged at 1p/min	£5.00	£0.00	£1.00	£1.00
Fax to Email	Fax to Email	£50.00	£50.00	£10.00	£10.00

Call Bundles - (in addition to SIP channel rental)					
SIP Trunk 2	Local & national 1000 minutes & UK mobile 1000 minutes per SIP channel (12 month contract minimum)	N/A	N/A	£8.50	£8.50
SIP Trunk 3	Local & national 3000 minutes & UK mobile 1000 minutes per SIP channel (12 month contract minimum)	N/A	N/A	£11.00	£11.00
SIP Trunk 4	Local & national 5000 minutes & UK mobile 2000 minutes per SIP channel (12 month contract minimum)	N/A	N/A	£20.00	£20.00

CONTENTS PAGE

Beronet Equipment	Beronet Equipment Costs	Connection 12 Months	Connection 24/36 Months	Monthly Rental 12 Months	Monthly Rental 24 Months	Monthly Rental 36 Months
Beronet BF400 + BF4SO	Beronet Card for ISDN2e replacement (up to 8 BRI ch) incl 2hrs eng	£524.30	£524.30	N/A	£28.18	£20.90
Beronet BF400 + 2 x BF4FSO	Beronet Card for ISDN2e replacement (up to 16 BRI ch) incl. 2hrs eng	£699.36	£699.36	N/A	£37.59	£27.88
Beronet BF400 + 2 x BF4FSO	Beronet Card for ISDN2e redundancy & replacement (up to 8 Replacement & Redundancy) incl. 2hrs eng	£699.36	£699.36	N/A	£37.59	£27.88
Berofix BF400 + Berofix BF1E1	Beronet Card for ISDN30e replacement (up to 16 ch) incl 2 hrs eng	£735.25	£735.25	N/A	£39.52	£29.31
Berofix BF1600 + Berofix BF1E1	Beronet Card for ISDN30e replacement (up to 30 channels) incl. 2 hrs eng	£967.74	£967.74	N/A	£52.02	£38.58
Berofix BF1600 + Berofix BF2E1	Beronet Card for SIP & ISDN30e replacement (up to replacement 60) incl. 2 hrs eng	£1,258.57	£1,258.57	N/A	£67.65	£50.17
Berofix BF1600 + Berofix BF2E1	Beronet Card for SIP & ISDN30e redundancy & replacement (up to replacement & 30 redundancy) incl. 2 hrs eng	£1,258.57	£1,258.57	N/A	£67.55	£50.17

- Advanced support would be provided as a monthly charge equal to 1% of purchase price.
- If renting the Beronet, the purchase cost is not applicable.

OFF-NET SIP TRUNKS

Spitfire SIP Trunk					
Item	Spitfire SIP Trunk	Connection 12 Months	Connection 24/36 Months	Monthly Rental 12 Months	Monthly Rental 24/36 Months
SIP Trunk Standard	Set-up charge per SIP channel (minimum £100 One-off charge)	£10.00	£10.00	£4.00	£4.00
SIP Trunk Resilient	Set up charge per SIP channel for active/passive configuration (minimum £150 One-off charge)	£10.00	£10.00	£6.50	£6.50

Telephone Numbering and Planning					
Number Planning Fee	Single Planning Fee for number provision/port (all orders)	£25.00	£0.00	N/A	N/A
SNDDI Number Planning Fee	Single Planning Fee for SNDDI provision/port (all provisions with SNDDI	£25.00	£0.00	N/A	N/A
New DDI Connection	Provision of DDI range (per range)	£5.00	£0.00	£1.00	£1.00
DDI Port Fee	Port of existing DDI range (per range)	£5.00	£0.00	£1.00	£1.00
New SNDDI Connection	Provision of new SNDDI/main number (per number)	£5.00	£0.00	£1.00	£1.00
SNDDI Port Fee	Port of existing SNDDI/main number range (per number)	£5.00	£0.00	£1.00	£1.00

IP VOICE – SINGLE LINE IP TELEPHONY

IP Voice					
Item	Description	Connection 12 Months	Connection 24 Months	Monthly Rental 12 Months	Monthly Rental 24 Months
IP Voice	Single line IP telephony service	£50.00	£0.00	£5.00	£5.00

- Pricing includes one SNDDI to be allocated as new by Spitfire or ported from an existing service.
- Spitfire managed hardware required with this service- a Spitfire T42U handset to be purchased or a non-Spitfire provided analogue handset can be used *plus* a Spitfire managed router (DGA0122, DGA4134 or DGA4135).

FIRESWITCH™ - HOSTED PBX 2.2

Hosted PBX 2.2					
Item	Description	Connection 12 Months	Connection 24/36Months	Monthly Rental 12 Months	Monthly Rental 24/36 Months
Extension	Per Hosted PBX 2.2 Extension	£0.00	£0.00	£10.00	£10.00
High usage surcharge per extension	Surcharge per extension for 100% extension to SIP Trunk ratio	£0.00	£0.00	£2.00	£2.00

Telephone Porting & Provision					
Number Planning Fee	Single planning fee for number provision/port (all orders)	£25.00	£0.00	n/a	n/a
DDI Connection	Provision or port of DDI range (per block of 10 DDI)	£5.00	£0.00	£1.00	£1.00
SNDDI Connection	Provision or port of SNDDI (per number)	£5.00	£0.00	£1.00	£1.00
Fax Diversion/ DDI Diversion	Set up diversion per SNDDI (e.g. for use with Fax) forwarded calls charged at 1p/min	£5.00	£0.00	£1.00	£1.00
Fax to Email	Fax to Email	£50.00	£50.00	£10.00	£10.00
Fax Diversion	Diversion set up	£5.00	£0.00	£1.00	£1.00
CLI Billing	Caller line identity billing	£10.00	£10.00	£0.00	£0.00

Call Bundles - (in addition to SIP extension rental)					
SIP Hosted 3	Local & national 2000 minutes & UK mobile 500 minutes per SIP extension (12 month contract minimum)	N/A	N/A	£6.00	£6.00
SIP Hosted 4	Local & national 3000 minutes & UK mobile 1000 minutes per SIP extension (12 month contract minimum)	N/A	N/A	£11.00	£11.00

CONTENTS PAGE

On Site Engineering					
Project Management	Project management site visit	£250.00	£0.00	n/a	n/a
On site set up (within M25 only)	3 hours on site connection of handsets - only available within M25 (additional hours at £65 per hour)	£0.00	£0.00	n/a	n/a
On-Site Engineering	On-site engineering per half day	£300.00	£0.00	n/a	n/a
On-Site Engineering	On-site engineering per day	£500.00	£0.00	n/a	n/a
Training (remote)	2hr remote training via webinar (user/admin training)	£200.00	£0.00	n/a	n/a

3CX CLOUD

3CX Cloud Extensions			
Item	Description	Connection 12 Months	Monthly Rental 12 Months
3CX Cloud (Per Extension)	Per 3CX Cloud extension	£30.00*	£14.00*
High usage surcharge	Surcharge per extension for 100% extension to SIP Trunk ratio	£0.00	£3.00

Number Porting & Provision			
Number Planning Fee	Single planning fee for number provision/port (all orders)	£25.00	N/a
DDI Connection	Provision or port of DDI range (per block of 10 numbers)	£5.00	£1.00
SNDDI Connection	Provision or port of SNDDI (per number)	£5.00	£1.00
Fax to Email	Fax to Email	£50.00	£10.00
Fax Diversion	Diversion set up	£5.00	£1.00

Call Bundles - (in addition to SIP extension rental)			
SIP Hosted 3	Local & national 2000 minutes & UK mobile 500 minutes per SIP extension (12 month contract minimum)	N/A	£6.00
SIP Hosted 4	Local & national 3000 minutes & UK mobile 1000 minutes per SIP extension (12 month contract minimum)	N/A	£11.00

FTPaaS Cloud Storage – Call Recordings			
FTPaaS Cloud Storage	Cloud storage with FTP access - 50GB	£100.00	£25.00
FTPaaS Cloud Storage	Cloud storage with FTP access - 100GB	£100.00	£40.00
FTPaaS Cloud Storage	Cloud storage with FTP access - 250GB	£100.00	£75.00
FTPaaS Cloud Storage	Cloud storage with FTP access - 500GB**	£100.00	£110.00

Additional fee of £0.15 per GB to retrieve data

On Site Engineering			
Project Management	Project management site visit	£250.00	n/a
On site set up (within M25 only)	3 hours on site connection of handsets - only available within M25 (additional hours at £65 per hour)	£0.00*	n/a
On-Site Engineering	On-site engineering per half day	£300.00	n/a
On-Site Engineering	On-site engineering per day	£500.00	n/a
Training (remote)	2hr remote training via webinar (user/admin training)	£200.00	n/a

* Subject to commercial review
**Additional storage available over 500GB in 100GB increments, please speak to your Account Manager for pricing.

CONTENTS PAGE

3CX PAAS

Platform as a Service for 3CX Cloud				
Item	Connection 12 Months	Connection 24/36 Months	Monthly Rental 12 Months	Monthly Rental 24 Months
3CX PaaS ESSENTIAL				
No. of Extensions - Up to 100 (Normal usage)	£125.00	£0.00	£30.00	£30.00
No. of Extensions - Up to 25 (High usage)*	£0.00	£0.00	£0.00	£0.00
3CX PaaS MEDIUM				
No. of Extensions - Up to 200 (Normal usage)	£125.00	£0.00	£60.00	£60.00
No. of Extensions - Up to 50 (High usage)*	£0.00	£0.00	£0.00	£0.00
3CX PaaS LARGE**				
No. of Extensions - Up to 500 (Normal usage)	£125.00	£0.00	£100.00	£100.00
No. of Extensions - Up to 250 (High usage)*	£0.00	£0.00	£0.00	£0.00
3CX PaaS EXTRA LARGE**				
No. of Extensions - Up to 2000 (Normal usage)	£125.00	£0.00	£150.00	£150.00
No. of Extensions - Up to 1000 (High usage)*	£0.00	£0.00	£0.00	£0.00

*   High usage conditions as defined as an SC license greater than 75% of the number of extensions, web client usage greater than 75% of users and in excess of 5 queues.

** Installations over 250 extensions to undergo additional technical review before accepting an order

CONTENTS PAGE

ON-NET MANAGED SERVICES

MPLS Charges (please note you also need to include circuit costs to your pricing)			
Circuit Type	Set-Up Price (12 months)	Set-Up Price (36 months)	Monthly Rental
Internet break-out	£400.00	£0.00	£40.00
IP transit (charge)	£0.00	£0.00	£1.00 per Mb
Ethernet circuits into MPLS (per connection)	£50.00	£0.00	£10.00
Broadband circuits into MPLS (per connection)	£50.00	£0.00	£5.00

Hosting and Connectivity Charges	Set-Up Price (12 months)	Set-Up Price (36 months)	Monthly Rental
Connection and configuration of Spitfire core network port	£400.00	£0.00	£20.00
Core network switch port into MPLS	£100.00	£0.00	£10.00

Additional Charges*	Set-Up Price (12 months)	Set-Up Price (36 months)	Monthly Rental
1 day of Project Management	£500.00	£0.00*	n/a
1 day of IP Engineering	£800.00	£0.00*	n/a

FWaaS (Firewall as a Service)			
FWaaS	Set-Up Price (12 months)	Set-Up Price (36 months)	Monthly Rental
FWaaS Set-Up (including 100Mb IP transit)	£300.00	£0.00	£200.00
Per 10Mb transit thereafter	£0.00	£0.00	£10.00
FortiAnalyzer Advanced	£0.00	£0.00	£20.00

CONTENTS PAGE

CloudConnect			
CloudConnect	Set-Up Price (12 months)	Set-Up Price (36 months)	Monthly Rental
Cloud Connect 50Mb (including VLAN into MPLS)	£200.00	£0.00	£125.00
Cloud Connect 100Mb (including VLAN into MPLS)	£200.00	£0.00	£210.00
Cloud Connect 200Mb (including VLAN into MPLS)	£200.00	£0.00	£250.00
Cloud Connect 300Mb (including VLAN into MPLS)	£200.00	£0.00	£300.00
Cloud Connect 400Mb (including VLAN into MPLS)	£200.00	£0.00	£350.00
Cloud Connect 500Mb (including VLAN into MPLS)	£200.00	£0.00	£400.00
Cloud Connect 1Gb (including VLAN into MPLS)	£200.00	£0.00	£600.00

Callout and Time Related Charges
Remote Support: £25.00 per 15 minutes or part thereof.
Data centre on-site support (within M25 only): £180.00 for callout and first hour on site and £100.00 per hour or part thereof on site.

*subject to commercial review

OPENREACH CHARGES

WLR, GEA, Single Order (SO)	Working Day (Mon - Fri)	All other times except Sun/Public Holidays	Sun/Public Holidays
*TRC - Engineer Visit (including up to first hour of work)	£105.00	£130.00	£155.00
*TRC - Additional Hours (or part thereof)	£50.00	£75.00	£95.00
Ethernet	Working Day (Mon - Fri)	All other times except Sun/Public Holidays	Sun/Public Holidays
*TRC - Engineer Visit (including up to first hour of work)	£165.00	£205.00	£245.00
*TRC - Additional Hours (or part thereof)	£85.00	£125.00	£165.00
Ethernet Site Survey			
Openreach Site Survey	£315.00		

*Time Related Charges (TRC)

CALL DIVERTS AND PORTING

Number Porting			
Item	Description	Set-Up Price (12 months)	Monthly Rental
Number Port Planning Fee	Single Planning Fee for number provision/port (all orders)	£25.00	£5.00
DDI Provision Fee	Provision of new DDI numbers (per block of 10 numbers)	£5.00	£1.00
SNDDI Provision Fee	Provision of new SNDDIs Numbers (per number)	£5.00	£1.00
DDI Port Fee	Port of existing DDI numbers (per block of 10 numbers)	£5.00	£0.00
SNDDI Port Fee	Port of existing SNDDI Numbers (per number)	£5.00	£0.00

Call Diversion Service			
Item	Description	Set-Up Price (12 months)	Monthly Rental
Call Diversion Set up	Call Diversion set up fee (First SNDDI or DDI range)	£25.00	£0.00
Call Diversion Set up (add. Ranges)	Call Diversion set up fee (Additional DDI range)	£1.00	£0.00
Call Diversion Set up (mixed nos)	Call Diversion set up fee SNDDI or mixed numbers in DDI range (per number)	£1.00	£0.00

Call Diversion Service - Monthly Rental		
Item	Description	Monthly Rental
Diversion - initial DDI - DDI	Initial block of 10 DDIs or Main SNDDI Number	£5.00
Diversion add. DDI blocks	Additional blocks of 10 DDIs in same range (DDI to DDI mapping)	£2.50
Diversion add. Ranges - initial 10 DDIs	Additional DDI Range - Initial block of 10 DDIs	£5.00
Diversion add. DDI blocks	Additional blocks of 10 DDIs in same (2nd) range (DDI to DDI mapping)	£2.50
Diversion SNDDI/mixed DDIs	SNDDI or where Diversion of DDIs is to mixed numbers (i.e. mobiles or DDIs) per number	£0.50
First Configuration Change	Alteration to first divert or destination number/name (per individual occasion)	£15.00
Additional Config. Change (1st 10 nos.)	Additional changes on same occasion (per DDI etc.) (First 10 Numbers)	£1.00
Additional Config. Change (11+ nos.)	Additional changes on same occasion (per DDI etc.) (11+ nos)	£0.50

- Cost per minute of inbound diverted calls - standard charges apply e.g. 1p for UK landline; 5.8p for mobile charge will appear on monthly telephone bill

CONTENTS PAGE

LEGACY – BROADBAND PRODUCTS

	Bandwidth (up to)	Traffic Option	Supplier	Connection without Router 12 Month	Connection with Router 12 Month	Free Connection & Router on 24 Month Contract	Monthly Rental	Cessation Fee - when circuit ceased	SIM Provide
ANNEX M & SDSL M BROADBAND	*Lead time of 6-10 Working days | Expedite: 1-3 days and cannot be guaranteed | Expedite- One-off charge £140*								
Annex M Standard (B)	16Mb/2.5Mb	Standard	BTW	£50.00	£99.00	Yes	£59.00	£39.00	Yes
Annex M Premium (T)	16Mb/2.5Mb	Prioritised	TTB	£50.00	£99.00	Yes	£59.00	£39.00	No
Annex M Premium Assured (T)	16Mb/2.5Mb	Prioritised	TTB	£50.00	£99.00	Yes	£69.00	£39.00	No
SDSL M 2Mb (T)	2Mb/2Mb	N/A	TTB	£50.00	£99.00	Yes	£69.00	£39.00	No
SDSL M 1.5Mb (T)	1.5Mb/1.5Mb	N/A	TTB	£50.00	£99.00	Yes	£69.00	£39.00	No
SDSL M 1Mb (T)	1Mb/1Mb	N/A	TTB	£50.00	£99.00	Yes	£69.00	£39.00	No

	Bandwidth (up to)	Traffic Option	Supplier	Connection without Router 12 Month	Connection with Router 12 Month	Free Connection & Router on 24 Month Contract	Monthly Rental	Cessation Fee - when circuit ceased	SIM Provide
ADSL BROADBAND	*Lead time of 5-7 working days | Expedite: 1-3 days and cannot be guaranteed | Expedite- One-off charge £140*								
ADSL 2+ Premium (B)	24Mb/1.2Mb	Prioritised	BTW	£50.00	£99.00	Yes	£27.00	£39.00	Yes
ADSL 2+ Premium (T)	24Mb/1.2Mb	Prioritised	TTB	£50.00	£99.00	Yes	£27.00	£39.00	No

- If migrating an existing Annex M/SDSL M and ADSL from another provider (using the same wholesale provider), there is no connection charge on 12 month 24 month contracts

CONTENTS PAGE

LEGACY - WLR – FIXED LINE SERVICES

Telephone Lines & Options				
Item	Description	Set Up Price 12 Months	Set Up Price 24 Months	Monthly Rental
Lead Time: 1 - 4 weeks				
Analogue line x 1 (socket or NTTP) - Business	New install of single analogue line copper pair	£49.00	£0.00	£11.00
Analogue line x 1 Line Restart	Restart of existing single analogue line copper pair	£15.00	£0.00	£0.00
Add on services				
Service Level 1 - per line	(Mon-Fri 0800-1959) End of Next Work Day +1	£0.00	£0.00	£0.00
Service Level 2 - per line	(Mon-Sat 24 hrs) End of Next Work Day	£0.00	£0.00	£1.50
Service Level 3 - per line	(Everyday 24 hrs) End of Next Half Work Day	£0.00	£0.00	£4.50
Service Level 4 - per line	(Everyday 24 hrs) Within 6 Clock Hour	£0.00	£0.00	£5.50
Caller Line Identity Restriction (CLIR)	Withhold number so that recipient cannot see who's calling	£0.00	£0.00	F.O.C
Call Waiting; Caller ID; 3 Way Calling	Call Waiting; Caller ID; 3 Way Calling	£0.00	£0.00	£1.00
Call Divert; Call Barring; Choose to Refuse	Choose to Refuse: block calls from up to ten numbers	£0.00	£0.00	£1.00
Smart Divert (remote control Call Divert)	Can change Call Divert number and turn on/off remotely	£0.00	£0.00	£1.00
Call Minder	Answering service allowing you to retrieve messages from any phone	£10.00	£10.00	£3.00
Call Sign	Customisable ringtones based on caller	£0.00	£0.00	£1.00

PARTNER COMMISSION

Broadband Primary - Partner Commission		
Product	One-off Commission	Monthly Recurring Commission (*from month 13*)
ADSL 2+ Premium (B)	£50.00	£3.00
ADSL 2+ Premium (T)	£50.00	£3.00
Annex M Premium (T)	£90.00	£4.00
Annex M Premium Assured (T)	£95.00	£4.00
SDSL M 2Mb (T)	£95.00	£4.00
SDSL M 1.5Mb (T)	£95.00	£4.00
SDSL M 1Mb (T)	£95.00	£4.00
FTTC 80/20 Premium Essential (B & T)	£30.00	£2.00
FTTC 160/30 Premium Essential (B & T)	£30.00	£2.00
FTTC 330/50 Premium Essential (B & T)	£30.00	£2.00
SOGEA FTTC Broadband 80/20 Premium (B)	£30.00	£2.00
FTTC MPF 80/20 Premium Essential (T)	£30.00	£2.00
FTTC MPF 80/20 Premium Essential (T) - Migration from FTTC (B)	£30.00	£2.00
FTTP 80/20 Premium (B)	£30.00	£2.00
FTTP 160/30 Premium (B)	£30.00	£2.00
FTTP 330/50 Premium (B)	£30.00	£2.00
FTTP 550/75 Premium (B)	£30.00	£2.00
FTTP 1000/115 Premium (B)	£30.00	£2.00
FTTP 115/20 Premium (T)	£30.00	£2.00
FTTP 160/30 Premium (T)	£30.00	£2.00
FTTP 220/30 Premium (T)	£30.00	£2.00
FTTP 330/50 Premium (T)	£30.00	£2.00
FTTP 550/75 Premium (T)	£30.00	£2.00
FTTP 1000/115 Premium (T)	£30.00	£2.00
FTTP Broadband 100/20 (G)	£30.00	£2.00
FTTP Broadband 300/50 (G)	£30.00	£2.00
FTTP Broadband 150/150 (G)	£30.00	£2.00
FTTP Broadband 300/300 (G)	£30.00	£2.00
FTTP Broadband 600/600 (G)	£30.00	£2.00
FTTP Broadband 1000/1000 (G)	£30.00	£2.00

Broadband Backup - Partner Commission		
Product	One-off Commission	Monthly Recurring Commission (*from month 13*)
SOGEA FTTC Broadband 80/20 Premium (B)		

Mobile Ethernet using Cellhire SIMs	Month	One-off	Monthly Recurring Commission (from Month 13)
Mobile Ethernet 4GB (V)	3	£0.00	£1.50
Mobile Ethernet 10GB (V)	3	£0.00	£2.50

Mobile Ethernet 30GB (V)	3	£0.00	£3.00
Mobile Ethernet 100GB (EE)	3	£0.00	£5.00
Mobile Ethernet Unlimited (O)	3	£0.00	£5.00
Mobile Ethernet Unlimited (V)	3	£0.00	£5.00
Mobile Ethernet 4GB (V)	12	£12.00	£1.00
Mobile Ethernet 10GB (V)	12	£17.00	£1.50
Mobile Ethernet 30GB (V)	12	£21.00	£1.50
Mobile Ethernet 100GB (EE)	12	£37.00	£3.00
Mobile Ethernet Unlimited (O)	12	£37.00	£3.00
Mobile Ethernet Unlimited (V)	12	£37.00	£3.00
Mobile Ethernet 4GB (V)	24	£12.00	£1.00
Mobile Ethernet 10GB (V)	24	£17.00	£1.50
Mobile Ethernet 30GB (V)	24	£21.00	£1.50
Mobile Ethernet Unlimited (EE)	24	£37.00	£3.00
Mobile Ethernet Unlimited (O)	24	£37.00	£3.00
Mobile Ethernet Unlimited (V)	24	£37.00	£3.00

Mobile Ethernet Backup (EE)	Month	Monthly Recurring Commission
Mobile Ethernet Backup 1 MB	12	£1.00
Mobile Ethernet Backup 50 MB	12	£1.00
Mobile Ethernet Backup 100 MB	12	£1.00
Mobile Ethernet Backup 250 MB	12	£1.00
Mobile Ethernet Backup 512MB – BASE	12	£1.00
Mobile Ethernet Backup 1 GB	12	£1.00
Mobile Ethernet Backup 4 GB	12	£1.00
Mobile Ethernet Backup 8 GB	12	£2.00
Mobile Ethernet Backup 16 GB	12	£2.50
Mobile Ethernet Backup 50 GB	12	£3.00

Mobile Broadband using Cellhire SIMs	Month	One-off	Monthly Recurring Commission (from Month 13)
Mobile Broadband 4GB (V)	3	£0.00	£1.50
Mobile Broadband 10GB (V)	3	£0.00	£2.00
Mobile Broadband 30GB (V)	3	£0.00	£2.50
Mobile Broadband 100GB (EE)	3	£0.00	£4.00
Mobile Broadband Unlimited (O)	3	£0.00	£4.00
Mobile Broadband Unlimited (V)	3	£0.00	£4.00
Mobile Broadband 4GB (V)	12	£10.00	£1.00
Mobile Broadband 10GB (V)	12	£14.00	£1.00
Mobile Broadband 30GB (V)	12	£18.00	£1.50
Mobile Broadband 100GB (EE)	12	£25.00	£2.00
Mobile Broadband Unlimited (O)	12	£25.00	£2.00
Mobile Broadband Unlimited (V)	12	£25.00	£2.00
Mobile Broadband 4GB (V)	24	£10.00	£1.00
Mobile Broadband 10GB (V)	24	£14.00	£1.00
Mobile Broadband 30GB (V)	24	£18.00	£1.50
Mobile Broadband Unlimited (EE)	24	£25.00	£2.00
Mobile Broadband Unlimited (O)	24	£25.00	£2.00
Mobile Broadband Unlimited (V)	24	£25.00	£2.00

Mobile IoT (EE)	Month	Monthly Recurring Commission
Mobile IoT 1 MB – Base	12	£0.05

Mobile IoT 50 MB	12	£0.10
Mobile IoT 100 MB	12	£0.15
Mobile IoT 250 MB	12	£0.20
Mobile IoT 512 MB	12	£0.25
Mobile IoT 1 GB	12	£0.25
Mobile IoT 4 GB	12	£0.50
Mobile IoT 8 GB	12	£0.70
Mobile IoT 16 GB	12	£1.40
Mobile IoT 50 GB	12	£3.00

FTTC Ethernet - Partner Commission		
Product	One-off Commission	Monthly Recurring Commission (*from month 13*)
FTTC Ethernet (all variants)	£50.00	£3.00

FTTP Ethernet - Partner Commission (36 month)		
Product	One-off Commission	Monthly Recurring Commission (*from month 13*)
FTTP Ethernet 80/20 Standard (B)	£50.00	£4.00
FTTP Ethernet 80/20 Premium (B)	£60.00	£5.00
FTTP Ethernet 150/30 Standard (B)	£90.00	£7.00
FTTP Ethernet 150/30 Premium (B)	£105.00	£8.00
FTTP Ethernet 300/50 Standard (B)	£130.00	£10.00
FTTP Ethernet 300/50 Premium (B)	£150.00	£12.00
FTTP Ethernet 500/165 Standard (B)	£165.00	£13.00
FTTP Ethernet 500/165 Premium (B)	£175.00	£14.00
FTTP Ethernet 1000/220 Standard (B)	£230.00	£19.00
FTTP Ethernet Symmetric (20Mb) (B)	£70.00	£5.00
FTTP Ethernet Symmetric (30Mb) (B)	£65.00	£5.00
FTTP Ethernet Symmetric (50Mb) (B)	£85.00	£7.00
FTTP Ethernet Symmetric (100Mb) (B)	£145.00	£12.00
FTTP Premium 150/150 (G)	TBC	TBC
FTTP Premium 300/300 (G)	TBC	TBC
FTTP Premium 600/600 (G)	TBC	TBC
FTTP Premium 1000/1000 (G)	TBC	TBC

Voice Assisted/Approved Circuits - Partner Commission		
Product	One-off Commission	On-going Commission (*from month 13*)
SDSL M (T)	£0.00	£0.00
FTTC 80/20 Premium SO Voice Assisted 1Mb (B)	£50.00	£3.00
FTTC 80/20 SO Premium Voice Assisted 1.9Mb (B)	£50.00	£3.00
FTTP 80/20 Premium Voice Assisted 1Mb (B)	£50.00	£3.00
FTTP 80/20 Premium Voice Assisted 1.9Mb (B)	£50.00	£3.00
FTTP 160/30 Premium Voice Assisted 1Mb (B)	£50.00	£3.00
FTTP 160/30 Premium Voice Assisted 1.9Mb (B)	£50.00	£3.00
FTTP 330/50 Premium Voice Assisted 1Mb (B)	£50.00	£3.00

FTTP 330/50 Premium Voice Assisted 1.9Mb (B)	£50.00	£3.00
FTTP 550/75 Premium Voice Assisted 1Mb (B)	£50.00	£3.00
FTTP 550/75 Premium Voice Assisted 1.9Mb (B)	£50.00	£3.00
FTTP 1000/115 Premium Voice Assisted 1Mb (B)	£50.00	£3.00
FTTP 1000/115 Premium Voice Assisted 1.9Mb (B)	£50.00	£3.00
FTTC Ethernet	£50.00	£3.00
Fibre Ethernet	*	*
FTTP Ethernet 80/20 Standard (B)	£50.00	£4.00
FTTP Ethernet 80/20 Premium (B)	£60.00	£5.00
FTTP Ethernet 150/30 Standard (B)	£90.00	£7.00
FTTP Ethernet 150/30 Premium (B)	£105.00	£8.00
FTTP Ethernet 300/50 Standard (B)	£165.00	£13.00
FTTP Ethernet 500/165 Premium (B)	£175.00	£14.00
FTTP Ethernet 1000/220 Standard (B)	£230.00	£19.00
FTTP Ethernet Symmetric (20Mb) (B)	£70.00	£5.00
FTTP Ethernet Symmetric (30Mb) (B)	£65.00	£5.00
FTTP Ethernet Symmetric (50Mb) (B)	£85.00	£7.00
FTTP Ethernet Symmetric (100Mb) (B)	£145.00	£12.00

SIP Trunk - Partner Commission		
Product	One-off Commission	Monthly Recurring Commission
SIP Trunk (per trunk)	£10.00	£1.00
MS Teams Direct Routing Trunk	£0.00	£1.00
Number Planning Fee	£5.00	£0.00
SNDDI Number Planning Fee	£5.00	£0.00
New DDI Connection	£1.00	£0.00
DDI Port Fee	£1.00	£0.00
New SNDDI Connection	£1.00	£0.00
SNDDI Port Fee	£1.00	£0.00
Number Rental (per block of 10 DDIs or SNDDI)	£0.00	£0.20
Fax Diversion/ DDI Diversion	£0.00	£0.00
Fax to Email	£10.00	£0.00
Beronet BF400 + BF4SO	£26.21	£0.00
Beronet BF400 + BF4SOSO	£34.96	£0.00
Beronet BF400 + 2 x BF4FSO	£34.96	£0.00
Beronet BF400 + 2 x BF4FSO	£36.76	£0.00
Berofix BF400 + Berofix BF1E1	£48.38	£0.00
Berofix BF1600 + Berofix BF1E1	£62.90	£0.00

Berofix BF1600 + Berofix BF2E1	£62.90	£0.00

*To be agreed with account manager at quotation stage, up to 15% of RRP

Off-Net SIP Trunk		
Product	One-off Commission	Monthly Recurring Commission
SIP Trunk Set Up - Standard	£5.00*	£0.50
SIP Trunk Set Up - Resilient	£0.00	£0.25
Number Planning Fee	£5.00	£0.00
SNDDI Number Planning Fee	£5.00	£0.00
New DDI Connection	£1.00	£0.00
DDI Port Fee	£1.00	£0.00
New SNDDI Connection	£1.00	£0.00
SNDDI Port Fee	£1.00	£0.00
DDI Rental	£0.00	£0.20
SNDDI Rental	£0.00	£0.20

*One-off commission only applicable from 8th SIP channel onwards

Hosted PBX 2.2		
Product	One-off Commission	Monthly Recurring Commission
Per Extension	£6.00	£1.00
Number Planning Fee	£5.00	£0.00
Block of DDI New or Ported	£1.00	£0.20
SNDDI New or Ported	£1.00	£0.20
Fax to Email	£0.00	£0.00
Fax Diversion	£1.00	£0.20

IP Voice		
Product	One-off Commission	Monthly Recurring Commission
IP Voice	£5.00	£0.00

CONTENTS PAGE

3CX Cloud

Product	One-off Commission	Monthly Recurring Commission
Per Extension	£1 - £6*	£1 - £3*
Number Planning Fee	£5.00	£0.00
New DDI Connection	£1.00	£0.00
DDI Port Fee	£1.00	£0.00
New SNDDI Connection	£1.00	£0.00
SNDDI Port Fee	£1.00	£0.00
Fax to Email	£0.00	£0.00
Fax Diversion	£1.00	£0.20
DDI Rental	£0.00	£0.20
SNDDI Rental	£0.00	£0.20
Re-Tell Call Recording (First 5 extensions)	£0.00	£0.60
Re-Tell Call Recording (6th extension onwards)	£0.00	£0.60
FTPaaS Cloud Storage - 50GB	£0.00	£2.50
FTPaaS Cloud Storage - 100GB	£0.00	£4.00
FTPaaS Cloud Storage - 250GB	£0.00	£8.00
FTPaaS Cloud Storage - 500GB	£0.00	£9.50

*Subject to commercial review

MPLS, FWaaS & CloudConnect

Product	One-off Commission	Monthly Recurring Commission
Internet Breakout	£80.00	£8.00
IP Transit (per Mb)	£0.00	£0.25
Ethernet Circuits into MPLS	£10.00	£2.00
Broadband Circuits into MPLS	£10.00	£1.00
Rackspace Rental	£0.00	£0.00
Core Network Port Rental	£0.00	£0.00
Switchport into MPLS	£0.00	£0.00
FWaaS (including 100Mb)	£0.00	£15.00
FWaaS - per 10Mb thereafter	£0.00	£2.50
CloudConnect - 50Mb	£0.00	£7.00
CloudConnect - 100Mb	£0.00	£10.00
CloudConnect - 200Mb	£0.00	£15.00
CloudConnect - 300Mb	£0.00	£20.00
CloudConnect - 400Mb	£0.00	£25.00
CloudConnect - 500Mb	£0.00	£30.00
CloudConnect - 1Gb	£0.00	£60.00